GENERAL PRICES

- We regularly review our prices and if you make a booking in advance and you have paid for it, the paid price will remain the same, and is not subject to increase or decrease.
- Barnsley Bowl Ltd. forbids the selling on of bowling at an increased price by any third party. In such cases bookings will be automatically void with no refund. This includes, but is not limited to, the use of vouchers.
- Adult prices displayed are for persons 16 years or over. Junior prices displayed are for persons 15 years or under.

BIRTHDAY PARTIES / GROUP BOOKINGS:

- Parties and Group Bookings require a deposit to secure the booking – this is non-refundable.
- Children's birthday parties are subject to a minimum number of 6 children.
- Any subsequent payments made cannot be refunded.
- External entertainers are not permitted (unless agreed in writing by Barnsley Bowl Ltd.)
- All children attending an event / party must be supervised by a responsible adult at all times while on the premises.
- The unlimited soft drinks are only available during the birthday party time slot. 2 HOURS MAXIMUM.
- Our staff are here to assist and ensure a safe environment, but parents, guardians, and accompanying adults remain responsible for the behaviour and supervision of the children in their care.
- For everyone's safety, please ensure everyone follows staff instructions.
- For safety and comfort, we recommend that children use an 8lb bowling ball, which is suitable for most ages and abilities. These balls can be easily identified by the large number "8" engraved on the side of the house ball. Our team will be happy to assist in selecting the most appropriate ball for each child if you are unsure.
- Running, climbing on equipment, or entering restricted areas is not permitted.
- If at any time a child's behaviour poses a risk to themselves or others, we may ask that they be removed from the activity or indeed asked to leave the centre if necessary.
- We understand that accidents happen; however, any wilful damage to property, equipment, or facilities caused by children or guests may result in the parent or guardian being held liable for repair or replacement costs.
- We do not accept liability for any injury or accident arising from failure to follow safety guidance or staff instructions.

FOOD DRINK AND ALLERGIES:

- Please inform us of any food allergies or dietary requirements so we can accommodate them safely.
- Only food and drink purchased from Barnsley Bowl may be consumed on the premises (unless by prior agreement for specific dietary reasons).
- Please speak to our staff about the ingredients in your meal when making a food order. We have risk-assessed our kitchens' allergens; because of the nature of our food operation, we cannot fully guarantee that ANY food will be completely free from allergens.

GUEST PROPERTY:

- Barnsley Bowl Ltd. is NOT responsible for any damage to personal belongings or property of guests during their time at the venue. This includes but is not limited to inside the centre and in the carpark and grounds.

OFFERS AND DEALS:

- Barnsley Bowl Ltd. reserves the right to withdraw or amend special offers at any time.
- Management's decision is final.
- Offers and Deals cannot be combined or used in conjunction with any other offer or discount.
- Restrictions may apply to offers during school and bank holidays.

BOWLING PRICES

- Our bowling prices are inclusive of VAT at 20%. The price includes shoe hire. Drinks, snacks, meals or arcade games are not included in the standard price and must be paid for separately as consumed or used.
- Adult prices displayed are for persons 16 years or over and junior prices displayed are for persons 15 years or under.

ARRIVAL TIMES

- We recommend arriving at the centre approximately 15 minutes before your booking start time.
- Late arrivals may not be able to play and could lose the total amount paid. Please leave plenty of time for your journey.

CANCELLATIONS & REFUNDS

- Barnsley Bowl Ltd. offer a standard no refund policy on all payments made, either by walk-in, telephone or online. If you wish to cancel your booking, you will not be offered a refund, this includes the booking fee.
- There are no cancellation rights under the The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 for any scheduled packages or events.

CONTACT US

- If you would like to talk to us about the website or any queries relating to your booking please give us a call on 01226 732932